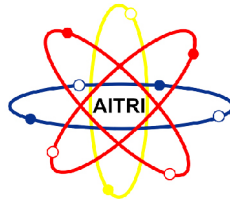




Organised by:



**ASEAN
INSURANCE
COUNCIL**

13th ASEAN INSURANCE CONGRESS

BUILDING RESILIENCE
FOR A CHANGING
WORLD

7 & 8 SEPTEMBER 2022
THE MAJESTIC HOTEL,
KUALA LUMPUR, MALAYSIA



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The insurance industry has seen an intense period of change in terms of the risks it is faced with and the changing demographic and customer needs. As we adapted to the new norms of doing business, working, learning and socializing, we are now faced with a world vastly changed from the pre-pandemic reality. The world as we know it is constantly in flux and there is no going back. But recognizing the nature of these changes is key to examining the current context in which we live, and the major changes to be expected in our future that should inform how we think of our industry and actions that we take today to build resilience.

This will be the thrust of our discussion at the 13th ASEAN Insurance Congress (“Congress”) organized by the ASEAN Insurance Training & Research Institute (“AITRI”), under the auspices of the ASEAN Insurance Council (“AIC”) with the theme Building Resilience for a Changing World. The Congress, held on 7-8 September 2022, returns this year as a hybrid event that will see insurance industry leaders, regulators, data scientists, risk management practitioners, environmentalists, sustainability management experts, solution providers and tech innovators converging in Kuala Lumpur to share their views on the opportunities and challenges in a post-pandemic world.

Over the course of 2 days at the Congress, discussions on the future of insurance, technological advancements that are rewriting the rulebooks, partnerships to spur innovation, digital transformation powered by leveraging data for success in an ever-changing landscape will take place. The race has begun for insurance and takaful players to adapt and keep pace with the forces of change and rising customer expectations while operating in an increasingly unpredictable risk environment.

For the first time this year, the Congress will be preceded by the ASEAN Insurance Masterclass on 6 September 2022. The Masterclass will consist of 3 separate workshops using case studies to discuss the topic of:

- New Digital Models and Digital Insurance
- Data Literacy Foundations for Leaders
- Turning Up the Heat - Climate Change, ESG and the Insurance Sector

Note: Congress delegates will enjoy preferential rates to attend the Masterclass.

ABOUT THE CONGRESS

The ASEAN Insurance Congress is organized by the ASEAN Insurance Training & Research Institute under the auspices of the ASEAN Insurance Council. The Congress is an avenue for insurance leaders from across ASEAN to meet biennially to share industry updates, latest trends and developments, market performance and views on issues impacting growth of the ASEAN insurance industry.

Current and relevant issues pertaining to the regional insurance industry are discussed from international and local perspectives. High level speakers are invited to share their knowledge, information and views with the delegates.

Delegates will have the opportunity to meet key industry leaders who are the Heads of Regulators, Presidents of Associations, CXOs, Board members, industry professionals and others within the insurance ecosystem.

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THE AIM OF THE CONGRESS

- Forum for insurance professionals to network and exchange knowledge and experience.
- Platform for Insurance leaders and practitioners to share their knowledge, expertise and views on strategic matters and relevant issues to the insurance industry and to renew and strengthen their fellowships.
- Create greater appreciation of the challenges in ASEAN and local markets and endeavor to solve these problems in the spirit of solidarity.
- Instill a vibrant and dynamic force for the insurance industry to move forward.

WHY YOU SHOULD ATTEND THE ASEAN INSURANCE CONGRESS 2022?

- **Face to Face Networking**
The in-person touch we have all been missing is back. Shake hands, network, and build new connections with senior decision-makers and leaders at the Congress.
- **Exciting Speakers who are Leading Experts**
Keep up to date with the latest developments and innovations with insights from a selection of exciting, challenging and thought-provoking leaders.
- **By Insurers for Insurers**
Our conference program was created with our high caliber organizing committee of insurance leaders to make it relevant and meaningful for you to attend
- **Find New Partners**
Meet solutions providers that are changing the trajectory of the industry, hand-picked to provide you with the most impactful solutions, key use cases and invaluable thought-leadership.
- **Live Panels and Q&A Sessions**
Our expert speakers are on hand to answer your questions live so you can leave with answers to your most pressing, business-critical questions.
- **Array of Content**
While we will discuss the overarching challenges facing insurance, but we will also deep dive into the specific challenges facing different areas within the insurance industry for your benefit so you can leave with the specific answers you need.
- **Access to the ASEAN Insurance Masterclass**
Get preferential rates to workshop by leading experts on cutting edge topics that are shaping the future of insurance – Digital Business Models, Data Literacy Foundations for Leaders and Climate Change, ESG and the Insurance Sector.

TARGET AUDIENCE

The event is targeted at executives who are involved in strategic operations and directions of the company at various levels. They may be insurers, reinsurers, brokers, loss adjusters, service providers, and academicians.

PROGRAMME AGENDA | 7 SEPTEMBER 2022 (Day 1)

8.00 a.m. – 9.00 a.m.

Registration

9.00 a.m. – 9.45 a.m.

Opening Ceremony of the ASEAN Insurance Congress

- Welcome Address
Mr. Suy Chantharong, Chairman of the 13th ASEAN Insurance Congress
- Opening Remarks
Ms. Shalini Pavithran, CEO of The ASEAN Insurance Training and Research Institute
- Keynote Address
Mr. Christian Wanandi, Secretary-General of ASEAN Insurance Council
- Special Address
Ms. Loh Guat Lan, President, Life Insurance Association of Malaysia

9.45 a.m. – 10.15 a.m.

Networking Break and Refreshments

10.15 a.m. – 10.30 a.m.

B20 Indonesia: Recover Stronger Towards an Inclusive, Resilient, and Collaborative Global Economic Growth – **Shinta Widjaja Kamdani** | Chair of B20 Indonesia

10.30 a.m. – 11.30 a.m.

Panel Discussion

Future of Insurance

For insurers to keep pace, they must use technology to increase digital maturity across the customer journey and value chain. Technology alone won't drive sustainable competitive advantages. Partnerships, people, products, and processes will factor heavily into four themes that will shape the future of insurance.

- **Rangam Bir** | Board Member–The Malaysian Insurance Institute | Malaysia
- **Professor W. Jean Kwon** | EAG Manton Chair Professor in International Insurance & Risk Management | St. John's University | United States
- **Mark O' Dell** | CEO | Life Insurance Association of Malaysia (LIAM) | Malaysia
- **Rohit Nambiar** | Group CEO | Tune Protect Group Berhad | Malaysia
- **Thomas Haddrill** | Head of Market Development, Asia Pacific, Middle East & Africa | Lloyd's Asia | Singapore

11.30 a.m. – 11.50 a.m.

Presentation

Building Climate Resilience in the East Asia Seas Region

Aimee T. Gonzales | Executive Director | Partnership in Environmental Management for the Seas of East Asia (PEMSEA) | Philippines

11.50 a.m. – 12.35 p.m.

Panel Discussion

Innovating in A Disruptive Era – Driving Growth with Innovative New Insurance Product

- **Shalini Pavithran** | CEO of The ASEAN Insurance Training & Research Institute (AITRI) and The Malaysian Insurance Institute (MII) | Malaysia
- **Hui Lin Chiew** | Project Lead | Etherisc | Germany
- **Steve Tunstall** | Board Chair & Director, Compliance Risk, Technology and Insurance | Wadzpays | Singapore
- **Andrew Harris** | Managing Director | SpecialistRe Consultancy | Singapore

12.35 p.m. – 12.55 p.m.

Presentation

International Sustainability Standards Board 's (ISSB) Standards on Climate-Related Disclosure and Insurers' Response

Shinichi Kishi | General Manager | Sustainability Management & Development Department | Meiji Yasuda Life Insurance Company | Japan

12.55 p.m. – 2.00 p.m.

Networking Luncheon

Note: The Congress agenda is subject to change.

PROGRAMME AGENDA | 7 SEPTEMBER 2022 (Day 1)

2.00 p.m. – 2.45 p.m.

Track 1

Panel Discussion

Prospects & Challenges for the Takaful Industry in ASEAN – Tackling Fast Market Growth Issues, Sharia Compliance Issues and Future Challenges

- **Mustafa Aydemir** | Senior Investment Analyst | Saturna Sdn Bhd | Malaysia
- **Erwin Noekman** | Executive Director | Asosiasi Asuransi Syariah Indonesia (AASI) | Indonesia
- **Marcel Omar Papp** | Head Retakaful | Swiss Re Asia Pte. Ltd. | Malaysia

2.00 p.m. – 2.45 p.m.

Track 2

Panel Discussion

A New Era of Distribution: Preparing For Rapid Change

- **Ragunath Murthy** | Chief Distribution and Marketing Officer | MCIS Life | Malaysia
- **Iwan Pasila** | President Director | BRI Life | Indonesia
- **Meas Sophat** | Executive Chairman | MGA Asia Insurance Brokers Co. Ltd. | Cambodia
- **Hamilton Angluben** | Founder & CEO | Kwik.insure | Philippines
- **Mukesh Dhawan** | Founder & CEO | Drivn Fintech Sdn Bhd | IaaS | Exco-Fintech Association of Malaysia | Malaysia

2.45 p.m. – 3.05 p.m.

Presentation

Risk Management and its Evolution in the Digital Era

Dr. Piyawadee Khovichunkit | Senior Vice President | Enterprise Risk Management & Compliance | Thai Reinsurance Public Co. Ltd. | Thailand

3.05 p.m. – 3.30 p.m.

Presentation

Sustainable PPP Insurance Schemes –Case Study

Andrew Harris | Managing Director | SpecialistRe Consultancy | Singapore

3.30 p.m. – 4.00 p.m.

Networking Break and Refreshments

4.00 p.m. – 4.45 p.m.

Fireside Chat

Diverse and Digital Talent: The Insurance Workforce of Tomorrow

- **Shalini Pavithran** | CEO of The ASEAN Insurance Training & Research Institute (AITRI) and The Malaysian Insurance Institute (MII) | Malaysia
- **Hugh Terry** | Founder | The Digital Insurer | Singapore
- **Michael William Gourlay** | Chairman, Asia and Independent Non Executive Director | QBE Insurance Pte. Ltd. | Singapore
- **Sharala Axyrd** | Founder | The Center of Applied Data Science (CADS) | Malaysia

4.45 p.m.

Wrap Up and End Of Day 1

Note: The Congress agenda is subject to change.

PROGRAMME AGENDA | 8 SEPTEMBER 2022 (Day 2)

8.00 a.m. – 9.00 a.m.

Registration

9.00 a.m. – 9.05 a.m.

Opening Remarks

Mr. Marvin Castell, Assistant Director Finance
Integration Division, ASEAN Economic Community Department

9.05 a.m. – 9.25 a.m.

Presentation

Transforming Health Care Delivery and Health Insurance Through Technology
While Keeping an Eye on Open Insurance-Related Risks

Pardjo Yap | CEO | Wide Technologies | Indonesia

9.25 a.m. – 10.10 a.m.

Panel Discussion

Reinventing the Claims Journey – Putting Customers at the Heart of Claims

- **Ir Pooba Mahalingam** | Director Of Training And Development | Talent Asia Training and Consulting | Singapore
- **Vas Ramanujam** | Head of Insurance | Cover Genius | Singapore
- **Sheema Khurshed** | Head of Business Management | Swiss Re | Singapore
- **Thinesh Subramaniam** | Regional Head of Claims Services | Hannover Re | Malaysia
- **Dr. Yunxia Zhang** | Regional Head of Claims | Munich Re | Singapore

10.10 a.m. – 10.30 a.m.

Presentation

Parametric insurance - The New Insurance Paradigm

Wendy Smith | Business Development Associate | Global Parametrics | United Kingdom

10.30 a.m. – 11.00 a.m.

Networking Break and Refreshments

11.00 a.m. – 11.45 a.m.

Panel Discussion

New Horizons in Underwriting: Addressing the Opportunities and Challenges

- **Ravinder Singh** | Co-Founder & Chief Commercial Officer | AQM Technologies | Malaysia
- **Heddy Agus Pritasa** | Chairman Of Asean Natural Disasters Risks Educations and Work Sharing of Asean Insurance Council | Director of PT Maipark | Indonesia
- **Dr. Detloff Rump** | Director | Peak Re | Hong Kong
- **Sunder Singh** | Senior Manager | GIC Reinsurance | Malaysia
- **Hans-Joachim Zimmermann** | Chief Technical Officer | Tune Protect Group | Malaysia

11.45 a.m. – 12.30 p.m.

Panel Discussion

Building a Sustainable and Inclusive Insurance Scheme through Innovation

- **Shayne Rose Bulos** | Climate Risk Insurance and Financial Inclusion Consultant | Philippines
- **Shubasish Barua, Cert CII** | Head of Impact Business & Executive Vice President | Green Delta Insurance Company Limited | Bangladesh
- **Vincent Lau** | Co-Founder & Chief Executive Officer | Maria Health | United States

12.30 p.m. – 12.40 p.m.

Wrap Up

12.40 p.m.

Networking Luncheon

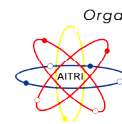
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CONGRESS REGISTRATION FEES

Registration Fees	Early Bird by 31 August 2022	Regular Fee	
	Face to Face	Face to Face	Virtual
Fee per Person	USD318	USD424	USD106
Group Fee (Register 3 delegates or more from the same organization)	USD265 per person		USD74 per person
ASEAN Insurance Masterclass (AIM) participants		USD212	USD53

Registration Details

- All fees including taxes
- Credit card and EFT payments are accepted.
- Registration fees include access to all sessions, including tea breaks and lunches.
- Accommodation is not included in the registration fee.
- Dress code: Business casual.

Cancellation and substitution

No cancellation of registration is allowed. However, substitution of delegates is welcomed. Kindly advise the secretariat of the change

Scan to register

<https://tinyurl.com/13th-AIC-Registration-Form>



CONTACT US

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