





### PROGRAMME AGENDA | 7 SEPTEMBER 2022 (Day 1)

| 8.00 a.m. – 9.00 a.m.   | Registration   |
|-------------------------|--|
| 9.00 a.m. – 9.45 a.m.   | Opening Ceremony of the ASEAN Insurance Congress   |
|                         | <ul> <li>Welcome Address         Mr. Suy Channtharong, Chairman of the 13th ASEAN Insurance Congress Organizing         Committee         Opening Remarks         Ms. Shalini Pavithran, CEO of The ASEAN Insurance Training and Research Institute</li> <li>Keynote Address         Mr. Christian Wanandi, Secretary-General of ASEAN Insurance Council</li> <li>Special Address         Ms. Loh Guat Lan, President, Life Insurance Association of Malaysia</li> </ul>   |
| 9.45 a.m. — 10.15 a.m.  | Networking Break and Refreshments  |
| 10.15 a.m. – 10.30 a.m. | B20 Indonesia: Recover Stronger Towards an Inclusive, Resilient, and Collaborative Global<br>Economic Growth – <i>Shinta Widjaja Kamdani</i>   <i>Chair of B20 Indonesia</i>   |
| 10.30 a.m. – 11.30 a.m. | Panel Discussion Future of Insurance   |
|                         | For insurers to keep pace, they must use technology to increase digital maturity across the customer journey and value chain. Technology alone won't drive sustainable competitive advantages. Partnerships, people, products, and processes will factor heavily into four themes that will shape the future of insurance.   |
|                         | <ul> <li>Rangam Bir   Board Member   The Malaysian Insurance Institute   Malaysia</li> <li>Professor W. Jean Kwon   EAG Manton Chair Professor in International Insurance &amp; Risk Management   St. John's University   United States</li> <li>Mark O' Dell   CEO   Life Insurance Association of Malaysia (LIAM)   Malaysia</li> <li>Rohit Nambiar   Group CEO   Tune Protect Group Berhad   Malaysia</li> <li>Thomas Haddrill   Head of Market Development, Asia Pacific, Middle East &amp; Africa   Lloyd's Asia   Singapore</li> </ul> |
| 11.30 a.m. – 11.50 a.m. | <b>Presentation</b> Building Climate Resilience in the East Asia Seas Region   |
|                         | Aimee T. Gonzales   Executive Director   Partnership in Environmental Management for the Seas of East Asia (PEMSEA)   Philippines  |
| 11.50 a.m. – 12.35 p.m. | <b>Panel Discussion</b><br>Innovating in A Disruptive Era – Driving Growth with Innovative New Insurance Product   |
|                         | <ul> <li>Shalini Pavithran   CEO of The ASEAN Insurance Training &amp; Research Institute (AITRI) and The Malaysian Insurance Institute (MII)   Malaysia</li> <li>Hui Lin Chiew   Project Lead   Etherisc   Germany</li> <li>Steve Tunstall   Board Chair &amp; Director, Compliance Risk, Technology and Insurance   Wadzpay   Singapore</li> <li>Andrew Harris   Managing Director   SpecialistRe Consultancy   Singapore</li> </ul>   |
| 12.35 p.m. – 12.55 p.m. | <b>Presentation</b> International Sustainability Standards Board 's (ISSB) Standards on Climate-Related Disclosure and Insurers' Response  |
|                         | Shinichi Kishi   General Manager   Sustainability Management & Development Department   Meiji Yasuda Life Insurance Company   Japan  |

12.55 p.m. – 2.00 p.m. Networking Luncheon

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2.00 p.m. - 2.45 p.m.

# Track 1 Panel Discussion

Prospects & Challenges for the Takaful Industry in ASEAN – Tackling Fast Market Growth Issues, Sharia Compliance Issues and Future Challenges

- Mustafa Aydemir | Senior Investment Analyst | Saturna Sdn Bhd | Malaysia
- Erwin Noekman | Executive Director | Asosiasi Asuransi Shariah Indonesia (AASI) | Indonesia
- Marcel Omar Papp | Head Retakaful | Swiss Re Asia Pte. Ltd. | Malaysia

2.00 p.m. - 2.45 p.m.

# Track 2 Panel Discussion

A New Era of Distribution: Preparing For Rapid Change

- Ragunath Murthy | Chief Distribution and Marketing Officer | MCIS Life | Malaysia
- Iwan Pasila |
   President Director |
   BRI Life | Indonesia
- Meas Sophat |
   Executive Chairman | MGA
   Asia Insurance
   Brokers Co. Ltd. |
   Cambodia
- Hamilton Angluben |
   Founder & CEO | Kwik.insure
   | Philippines
- Mukesh Dhawan | Founder
  & CEO | Drivn Fintech
  Sdn Bhd | IaaS |
  Exco-Fintech Association of
  Malaysia | Malaysia

2.45 p.m. - 3.05 p.m.

#### **Presentation**

Risk Management and Its Evolution in the Digital Era

**Dr. Piyawadee Khovidhunkit** | Senior Vice President | Enterprise Risk Management & Compliance | Thai Reinsurance Public Co. Ltd. | Thailand

3.05 p.m. - 3.30 p.m.

### Presentation

Sustainable PPP Insurance Schemes -Case Study

Andrew Harris | Managing Director | SpecialistRe Consultancy | Singapore

#### 3.30 p.m. - 4.00 p.m.

#### **Networking Break and Refreshments**

4.00 p.m. - 4.45 p.m.

### Fireside Chat

Diverse and Digital Talent: The Insurance Workforce of Tomorrow

- Shalini Pavithran | CEO of The ASEAN Insurance Training & Research Institute (AITRI) and The Malaysian Insurance Institute (MII) | Malaysia
- Hugh Terry | Founder | The Digital Insurer | Singapore
- Michael William Gourlay | Chairman, Asia and Independent Non Executive Director | QBE Insurance Pte. Ltd. | Singapore
- Sharala Axryd | Founder & CEO | The Center of Applied Data Science (CADS) | Malaysia

4.45 p.m.

Wrap Up and End Of Day 1

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## PROGRAMME AGENDA | 8 SEPTEMBER 2022 (Day 2)

| 8.00 a.m. – 9.00 a.m.                              | Registration   |
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| 9.00 a.m. – 9.05 a.m.                              | Opening Remarks Mr. Marvin Castell, Assistant Director Finance Integration Division, ASEAN Economic Community Department   |
| 9.05 a.m. – 9.25 a.m.                              | <b>Presentation</b> Transforming Health Care Delivery and Health Insurance Through Technology While Keeping an Eye on Open Insurance-Related Risks   |
|  | Pardjo Yap   CEO   Wide Technologies   Indonesia   |
| 9.25 a.m. – 10.10 a.m.                             | <b>Panel Discussion</b> Reinventing the Claims Journey – Putting Customers at the Heart of Claims  |
|  | <ul> <li>Ir Pooba Mahalingam   Director Of Training And Development   Talent Asia Training and Consulting   Singapore</li> <li>Vas Ramanujam   Head of Insurance   Cover Genius   Singapore</li> <li>Sheema Khurshed   Head of Business Management   Swiss Re   Singapore</li> <li>Thinesh Subramaniam   Regional Head of Claims Services   Hannover Re   Malaysia</li> <li>Dr. Yunxia Zhang   Regional Head of Claims   Munich Re   Singapore</li> </ul>  |
| 10.10 a.m. – 10.30 a.m.                            | <b>Presentation</b> Parametric insurance - The New Insurance Paradigm  |
|  | Wendy Smith   Business Development Associate   Global Parametrics   United Kingdom   |
| 10.30 a.m. – 11.00 a.m.                            | Networking Break and Refreshments  |
| 11.00 a.m. – 11.45 a.m.                            | Panel Discussion  New Horizons in Underwriting: Addressing the Opportunities and Challenges  |
|  | Ravinder Singh   Co-Founder & Chief Commercial Officer   AQM Technologies  |
|  | <ul> <li>Malaysia</li> <li>Heddy Agus Pritasa   Chairman Of Asean Natural Disasters Risks Educations and Work Sharing of Asean Insurance Council I Director of PT Maipark I Indonesia</li> <li>Dr. Detloff Rump   Director   Peak Re   Hong Kong</li> <li>Sunder Singh   Senior Manager   GIC Reinsurance   Malaysia</li> <li>Hans-Joachim Zimmermann   Chief Technical Officer   Tune Protect Group   Malaysia</li> </ul>   |
| 11.45 a.m. – 12.30 p.m.                            | <ul> <li>Malaysia</li> <li>Heddy Agus Pritasa   Chairman Of Asean Natural Disasters Risks Educations and Work Sharing of Asean Insurance Council I Director of PT Maipark I Indonesia</li> <li>Dr. Detloff Rump   Director   Peak Re   Hong Kong</li> <li>Sunder Singh   Senior Manager   GIC Reinsurance   Malaysia</li> </ul>  |
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| 11.45 a.m. – 12.30 p.m.<br>12.30 p.m. – 12.40 p.m. | <ul> <li>Malaysia</li> <li>Heddy Agus Pritasa   Chairman Of Asean Natural Disasters Risks Educations and Work Sharing of Asean Insurance Council I Director of PT Maipark I Indonesia</li> <li>Dr. Detloff Rump   Director   Peak Re   Hong Kong</li> <li>Sunder Singh   Senior Manager   GIC Reinsurance   Malaysia</li> <li>Hans-Joachim Zimmermann   Chief Technical Officer   Tune Protect Group   Malaysia</li> <li>Panel Discussion</li> <li>Building a Sustainable and Inclusive Insurance Scheme Through Innovation</li> <li>Shayne Rose Bulos   Climate Risk Insurance and Financial Inclusion Consultant   Philippines</li> <li>Shubasish Barua, Cert CII   Head of Impact Business &amp; Executive Vice President   Green Delta Insurance Company Limited   Bangladesh</li> </ul> |

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